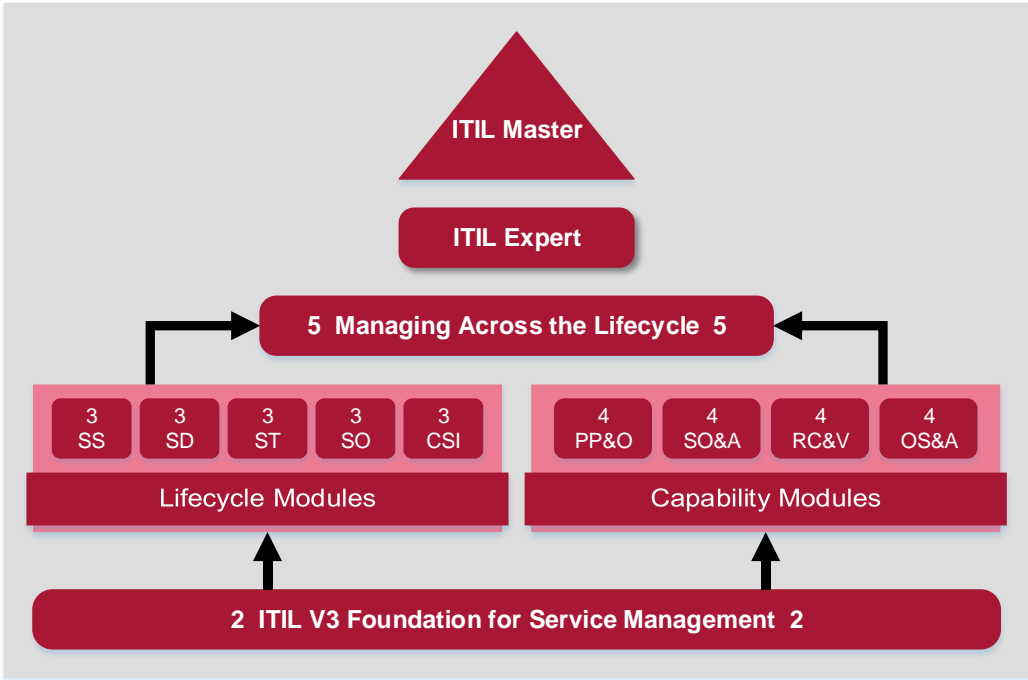


# ITIL® V3 Qualifications Scheme



**Foundations**

ITILV3: ITIL V3 Foundations (3 days) - required as a prerequisite to all ITIL Intermediate Module courses

**ITIL Manager - Lifecycle Modules**

- SS: Service Strategy (4 days)
- SD: Service Design (4 days)
- ST: Service Transition (4 days)
- SO: Service Operation (4 days)
- CSI: Continual Service Improvement (4 days)

**ITIL Manager - Capability Modules**

- OSA: Operational Support and Analysis (5 days)
- PPO: Planning, Protection and Optimisation (5 days)
- RCV: Release, Control and Validation (5 days)
- SOA: Service Offerings and Agreements (5 days)

In order to achieve the ITIL Expert Certification, candidates must accrue 22 points. The table shows possible combination options to achieve ITIL Expert Status. Please note this must include ITIL V3 Foundations – 2 points and once a candidate has accrued 17 points, then Managing Across the Lifecycle – 5 Points

	Foundations	Lifecycle Stream					Capability Stream				Capstone	Total Credits
		SS	SD	ST	SO	CSI	PP&O	SO&A	RC&V	CS&A	MALC	
<b>Option 1</b>	2						4	4	4	4	5	<b>23</b>
<b>Option 2</b>	2	3	3	3	3	3					5	<b>22</b>
<b>Option 3</b>	2			3	3	3	4	4			5	<b>24</b>
<b>Option 4</b>	2				3	3	4	4	4		5	<b>25</b>
<b>Option 5</b>	2		3			3		4	4	4	5	<b>25</b>
<b>Option 6</b>	2	3	3			3			4	4	5	<b>24</b>

